Ticket Exchange Form

The following ticket exchange policy applies to guests who have purchased individual session tickets for Session 21 (Friday, March 30th @ 1pm) that were purchased directly (*and not via ticket auction, exchange, resale or other secondary ticket outlet*) through IMG Tickets, SonyEricssonOpen.com or in person at the Crandon Park Tennis Center Box Office. Ticket holders who purchased tickets for Session 21 may exchange their tickets for Sessions 3-21 of the 2013 Sony Ericsson Open, which will take place March 18-31. *Please note that this policy does not apply to weeklong subscription packages in the 100 level (Box), 200 level (Suite) or 300 level (Series) or any tickets issued on a Complimentary or Trade basis.* The Sony Ericsson Open cannot guarantee ticket availability, exchange of equal value or comparable seat location. All ticket exchanges are final, and there will be NO REFUNDS OR CREDITS.

All three sections must be filled out completely and **received** in the box office no later than **Monday, April 30, 2012** to be eligible for the ticket exchange. Physical tickets must be turned in with this form to be considered.

1. **Your information:** Please provide the information of the **original ticket purchaser** that is on record with the tournament. Exchanges will only be made with the original buyer.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____ Phone: _____

E-Mail: _____

Total Returned: _____

2. **2012 Ticket Information:** To the right please provide detailed ticket information on the Session 21 tickets that you are returning. List each ticket on a separate line. Tickets purchased as part of a weeklong package are not eligible for exchange neither are complimentary, sponsor or trade tickets.

Gate	Section	Row	Seat

3. **2013 Request:** Indicate below the quantity of tickets you are requesting for the 2013 tournament next to your preferred session.

2013 Dates	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar
Day Sessions	3 ____	5 ____	7 ____	9 ____	11 ____	13 ____	15 ____	17 ____	19 ____	21 ____
Night Sessions	4 ____	6 ____	8 ____	10 ____	12 ____	14 ____	16 ____	18 ____	20 ____	

Total Requested: _____ (Not to exceed total returned)

Mail this form and original Session 21 tickets to

Sony Ericsson Open
Attn: Ticket Exchange
1500 S. Douglas Road #230
Coral Gables, FL 33134

For ticket office use only:

Received date: _____ Processed by: _____
Order#: _____ Processed date: _____

Please keep a copy of this form and tickets for your personal records.